



<b>Subject:</b>	GLL service report for 2022
<b>Date:</b>	4 <sup>th</sup> April 2023
<b>Reporting Officer:</b>	David Sales, Director of Neighbourhood Services
<b>Contact Officer:</b>	Noel Munnis, Partnership Manager

<b>Restricted Reports</b>	
<b>Is this report restricted?</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
<b>If Yes, when will the report become unrestricted?</b>	
<b>After Committee Decision</b>	<input type="checkbox"/>
<b>After Council Decision</b>	<input type="checkbox"/>
<b>Some time in the future</b>	<input type="checkbox"/>
<b>Never</b>	<input type="checkbox"/>

<b>Call-in</b>	
<b>Is the decision eligible for Call-in?</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

<b>1.0</b>	<b>Purpose of Report or Summary of main Issues</b>
1.1	To present members with the annual GLL service report for 2022 as required within the terms of the leisure management contract and as previously reported through Active Belfast Limited.
<b>2.0</b>	<b>Recommendations</b>
2.1	The Committee is asked to consider: <ul style="list-style-type: none"><li>The information provided below and at Appendix 1. City &amp; Neighbourhood Services officers will be in attendance to respond to any queries raised by members.</li></ul>
<b>3.0</b>	<b>Main report</b>
	<u>Background</u>
3.1	Under the terms of the leisure contract between BCC and GLL, GLL is required to provide an annual service report for the preceding year. This report has previously been presented

	<p>through Active Belfast Limited. As the contract is now under direct Council control, this and future annual service reports will be presented through the People and Communities committee.</p>
3.2	<p>GLL is a charitable social enterprise operating under the Better brand.</p>
3.3	<p>GLL is proud to continue its work with Belfast City Council, helping to transform leisure facilities and services across the city. GLL seeks to deliver a successful social business focusing on customer needs. As a not-for-profit organisation, GLL reinvests back into the community by developing staff, investing in BCC centres, supporting young athletes and increasing participation across all user groups.</p> <p><u>Outcomes and proposals</u></p>
3.4	<p>The 'GLL in 2022' document, attached at Appendix 1, highlights our key successes and challenges in 2022 focusing on the four guiding principles at the heart of our business.</p> <ul style="list-style-type: none"> <li>• Better People</li> <li>• Better Service</li> <li>• Better Communities</li> <li>• Better Business</li> </ul> <p><u>Summary</u></p>
3.5	<p>Members are requested to consider and record receipt of the information provided above and at Appendix 1. CNS officers will be in attendance to respond to any queries raised by members.</p>
3.6	<p><u>Communications &amp; Public Relations</u></p> <p>None</p>
3.7	<p><u>Financial &amp; Resource Implications</u></p> <p>None</p>
3.8	<p><u>Equality or Good Relations Implications</u></p> <p>None</p>
<b>4.0</b>	<p><b>Appendices – Documents Attached</b></p>
	<p>Appendix 1 GLL Service report for 2022</p>

